CADR

TRANSFORMATIVE MEDIATION TRAINING
(3 Day Course)
May 19-21, 2010

Training Course Overview...

The Transformative Mediation course focuses on the transformative (as opposed to a transaction) model of mediation. It takes an essentially social/communicative view of human conflict. The model defines the mediator's goal as helping the parties to change their interaction from destructive to constructive as they explore specific disputed issues. Success is measured by party shifts toward strength, responsiveness, and constructive interaction.

The course uses a variety of learning vehicles, including lectures, videos, simulations and participatory role play exercises. Lectures are followed by opportunities to apply new concepts and skills to concrete real world situations. Performance is then critiqued by experienced neutrals, providing important insights and opportunities to enhance skills.

Who Should Attend?

Anyone interested in learning how to mediate or in understanding the mediation process. This is an interactive course so you must attend each day.

Pro's and No Con's...

Leadership Competencies emphasized in this course include:

- ✓ Conflict Management
- ✓ Influencing/Negotiating
- ✓ Creativity/Innovation
- ✓ Interpersonal Skills
- ✓ Flexibility
- ✓ Oral Communication
- ✓ Problem Solving

Where should I go?

Time: 9:00 a.m.—4:00 p.m.

Place : University of Health and Human Services, U.S. Department Health and Human Services—Switzer Building 330 C Street, SW, Washington, DC 20201

Check Your Calendar!

Other training courses to consider...

- Conflict Management Skills— March 24, 2010
- Basic Mediation Skills—April 20-22, 2010
- Transformative Mediation Skills— May 19-21, 2010

MORE DETAILS...

To register for this course, please send an e-mail request to CADR@dot.gov. Please include your name and telephone number.
www.dot/ost/ogc/CADR

CONTACT US:

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